



CSA/Market Staff Job Description

Summary Description

CSA/Market staff assist with setting up and taking down market/CSA stands. They are responsible for all sales activities and sales associate job duties, from greeting customers, answering questions, helping, suggesting items, lending opinions and providing product information. Individual responsibilities as a CSA/market staff may include demonstrating outstanding customer service and selling skills, keeping the tables stocked with fresh produce and assisting in display of produce.

CSA/Market staff must process payments by totaling purchases mentally; processing cash/debit/credit cards. Maintains a professional attitude with sincerity and enthusiasm reflecting Rochon Gardens commitment to our customer.

CSA/Market staff must be enthusiastic, friendly and energetic and have a genuine desire to provide outstanding service.

Major Tasks Responsibilities

- Assisting customers with purchases
- Assisting with set-up and tear-down of market stands/CSA locations

Physical Demands

This position involves constant moving, talking, hearing, reaching, grabbing and standing for at least two consecutive hours. May occasionally involve stooping, kneeling and crouching.

Education/Qualifications and Experience

There is no experience necessary for this job, we provide staff with on-site training. Experience in retail or working on a farm an asset.

Key Knowledge

- Ability to conduct basic math (addition) without the use of a calculator
- Must be able to make correct change without the use of a cash register
- Ability to multi-task, while being attentive to customers and remaining flexible to the needs of the business

Language Requirements

- French an asset but not a requirement
- Solid communication and interpersonal skills
- Ability to effectively communicate with customers, peers and management